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## CoreNet Dallas Forum

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# Program Agenda

- Oracle Culture
- Oracle Global Real Estate Services
- Environments
- Technologies

# Oracle Culture

# Oracle Culture

- **Global organization** where every time zone is a consideration
- **Highly self-service** from an employee perspective
- **Highly virtual workforce** with tools to support the virtualization
- **Standardized and centralized corporate approach**, but still a feeling of entrepreneurship
- **Constant expansion** of capital and ideas, embracing M&A's

# Oracle Culture

## Building Relationships

- Line of Business
  - Workplace Enablement
  - Change Management
- Vendor Management
  - QBRs
  - Surveys
  - Cost Savings
  - Service Level Improvements



# Oracle Global Real Estate & Facilities

# Oracle Global Real Estate & Facilities

## Mission Statement

Oracle Real Estate & Facilities delivers world class workplaces and services, with a focus on:

- Best in class business practices
- Optimal employee and customer experience
- Sustainability
- Collaboration
- Highest standards of compliance, integrity, and reliability





# Oracle Global Real Estate & Facilities

## Vision & Operating Principles



### VISION

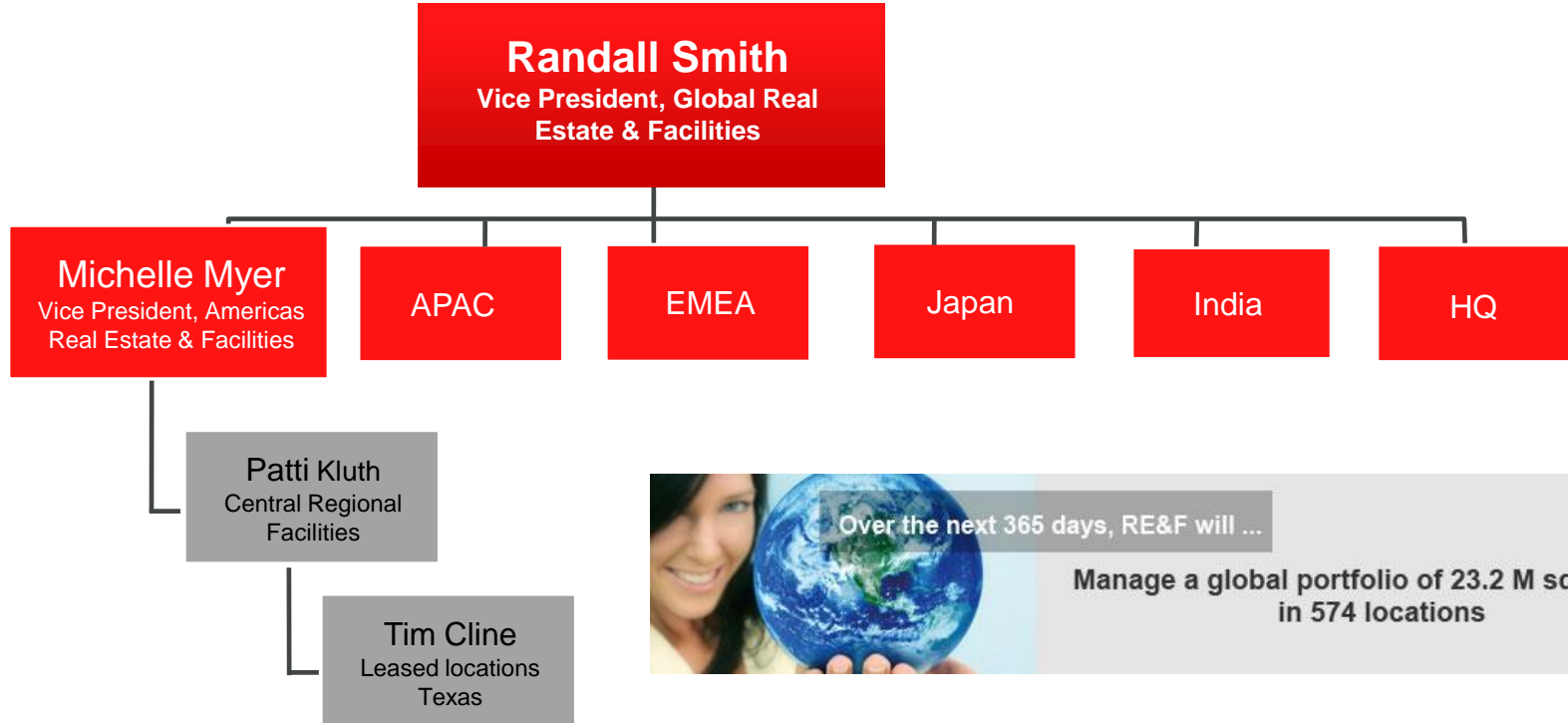
To be a leader in global real estate and facilities performance, best practices, innovation & proactive, strategic planning.

### OPERATING PRINCIPLES

- Accuracy
- Agility
- Compliance
- Cost Effective
- Customer Oriented

# Oracle Global Real Estate & Facilities

- Organization



# Oracle Global Real Estate Services



# Oracle Real Estate & Facilities



**Portfolio  
Administration**

Lease  
Administration

Project  
Coordination

Property  
Management

# Oracle Real Estate & Facilities



**Global  
Program  
Management**

Sustainability

Flex Program /  
Work From Home

# Oracle Real Estate & Facilities



## Real Estate Technologies

Website Design

### Web Content

- Office Web Pages
- Office Guide for contacts, resources and floor plan(s)

Data Content & Management

# Oracle Real Estate & Facilities



**Environmental  
Health & Safety**

Auditing &  
Metrics

Corporate Health  
& Safety

- RE&F Staff training

Facilities  
Environmental  
Compliance

# Oracle Real Estate & Facilities



**Advanced  
Planning**

M & A Activity

Strategic Planning

Locational  
Studies



# Oracle Real Estate & Facilities



**Global Data  
Center & Lab**

Data Center &  
Lab Design  
Standards

Optimization of  
Data Center &  
Lab space  
usage

# Oracle Collaborative Environments and Connectivity

# Oracle Real Estate & Facilities

## Workplace Enablement

Preparing for  
Change

Managing Change

Reinforcing  
Change

Mobilization

Awareness

Knowledge

Ability

Reinforcement



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# Oracle Real Estate & Facilities

## Workplace Enablement



# Communications Market Trends

*Bandwidth*

*Cost Reduction*

*Voice + Video  
+ Content*

*Improved  
Usability*

*Social Media*

*Mobility*

*HD Voice*



# Oracle Real Estate & Facilities

MY.ORACLE - Resources to Enable the Employee

## Oracle Web Content



- Detailed site information for EVERY office:  
Office Guide, contacts, floor plans & meeting resources
- Service Request
- Employee Discounts
- Project Listings
- Guideline Documents
- GIT / RE&F Responsibilities
- Various other programs available  
(Ride Sharing, Cafés & Fitness)

# Employee Connectivity Vision

Real Estate & Facilities working with Finance & Procurement



- Online “punch-out” catalogs for goods and services
- Online vendor portals for direct electronic billing
- Compliance

# Employee Connectivity Vision

## Real Estate & Facilities working with Global IT

- Communication-enable Oracle business applications
- Leverage technology shift towards software / browser applications
- Virtual meetings to become default
- Leverage mobile devices (smart phones, tablets ...)





# Enterprise Network Service

Faster to Support New Devices with Better Coverage to More Spots in our Offices

Wi-Fi

## Branch Office Connections

- **Wireless LAN Connectivity**
  - ✓ Providing speed and quality as close to wired connectivity as possible
  - ✓ Supporting increase in devices that require wireless
  - ✓ Supporting data, voice and video
  - ✓ Reaches to more corners of the office
  - ✓ Less rewiring for new office designs
  - ✓ Ready for growing BYOD and “Wi-Fi only” demand
- **Sign-on to Wi-Fi**
  - Improved employee and guest sign-on
- **Worldwide Deployment**
  - 78% complete as of 9/30/13
  - Expected completion Q3FY14



Sign-on

## New Sign-on to Oracle's Office Wi-Fi

- **Employee Access from Oracle Offices**
  - Faster, no VPN required
  - Device registration valid worldwide for 6 months
  - Employee can access both Oracle internal resources and the Internet from an office
  - Daily password sign-on
- **Guest Access from Oracle Offices**
  - Guest registered by Employee in Visitor Management System (VMS)
  - Guest enters premise and signs into VMS
- Guest gains access to Internet only
- Daily password sign-on, supports guest laptops, desktops, tablets, and phones
- **Regional Deployment**
  - *Coming: Q3FY14 thru Q1FY15*



# Softphone Client for Smartphones/Tablets

## HOME/MOBILE WORKER

### OVERVIEW

- Unified communications application that enables you to be more productive from anywhere on any device.
- Enhances productivity and streamlines communications by unifying presence, video, and voice capabilities securely into one client on your laptop/desktop, smartphone, or tablet.
- Enables placing and receiving calls through Cisco Unified Communications Manager without incurring mobile or roaming charges.
- *Limited Availability pilot targeted for Q1FY15*



### FEATURES/BENEFITS

- Place and receive calls through Cisco Unified Communications Manager without incurring mobile or roaming charges.
- View real-time availability of co-workers and colleagues
- A variety of call-control options are available, including mute, and call transfer.
- Hand-off VoIP call to mobile operator's network when leaving buildings, providing freedom to move about without interrupting calls.
- Turns Smartphone/Tablet into an extension on Cisco Unified Communications Manager. Employee appears to receive and make calls from work phone number.
- Keeps employee mobile number private when placing calls.

✓ Indicates capability currently available.

▪ Indicates capability is planned and committed; not yet delivered

# Oracle Video Conferencing Strategy

## INTERACTION REQUIREMENTS



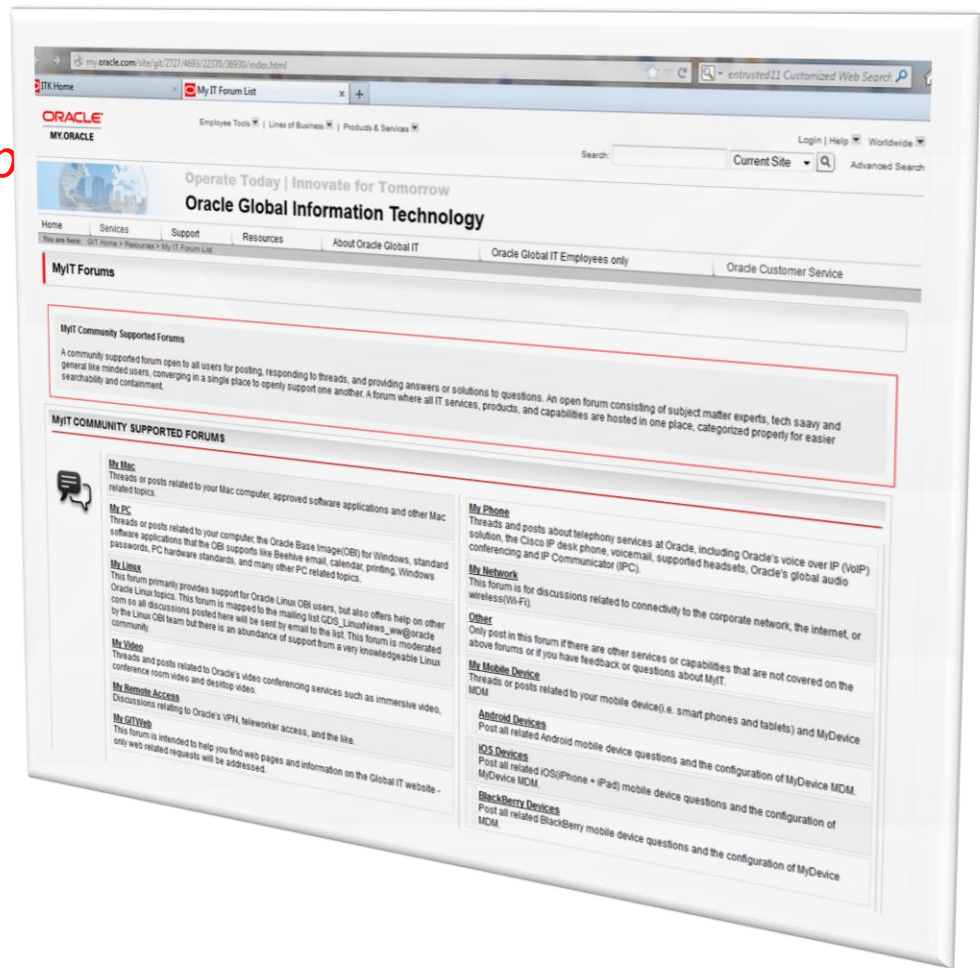
Capture, stream, edit, store, publish

# MyIT Forums

## Community Support with GIT help

An open forum for all users to post and respond to threads managed by GIT's global excellence center engineers. The ONE stop IT forum. Forums include:

- ✓ *My Phone (VOIP, Desk phone, IP phone, voicemail)*
  - ✓ *My PC / My Mac*
  - ✓ *My Mobile Device (iOS, Android, Blackberry)*
  - ✓ *My Network (Corporate, Internet and wireless WiFi)*
  - ✓ *My Remote Access (VPN)*
- plus many more.



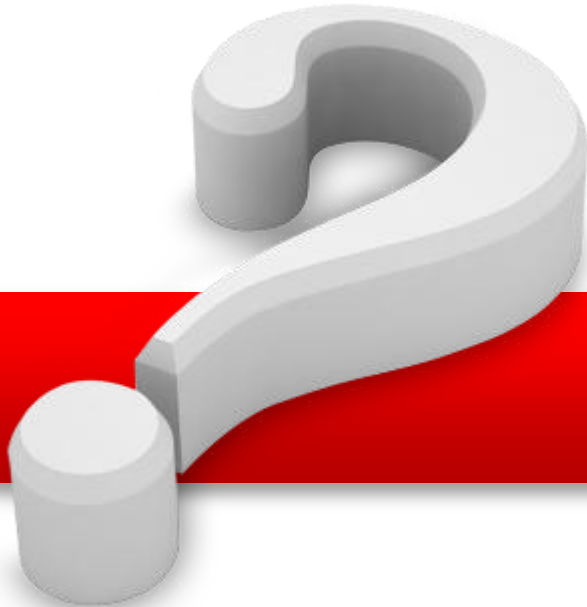
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# GIT Knowledge Management - iKnow

*Offers end users a better search and retrieve information portal for GIT knowledge*



- iKnow (GIT KM) integrated with information sources
  - Forums, LearnIT
  - MyHelp
  - Other Wiki's and knowledge sources
- GIT owned and managed repository
- Greatly improved search for GIT knowledge
- KM / SR integration with MyHelp through web services
- Introduction of Analytics
- *Targeted for Q3FY14*



**Questions. Feedback.**

**Hardware and Software**

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**Engineered to Work Together**

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